



Returns Department, Polaris Apparel Ltd, Velocity Point, Wreakes Lane, Dronfield, Derbyshire S18 1PN

Email: returns@polaris-bikewear.co.uk Tel: 01246 291100

All products should be returned to the address below:

Please complete the chart below:

Each line must be completed in full. Please tick either the 'Replacement(R)' or 'Credit(C)' column.

Returns Number Key: (1) Popper broken (2) Zip damage (3) Stitching fault (4) Fabric fault (5) Other-please specify

R	C	Returns number: (see key above)	Product name or description	Colour	Size	Quantity

Name:	
Business name & Account number:	
Address:	
Telephone number:	
Email address:	

Important note:

WE ARE NOT OBLIGED BY LAW TO ACCEPT ANY UNWASHED OR CONTAMINATED RETURNS.

If goods are received in either of the above conditions they will be DESTROYED without credit or replacement.

It is not always possible for Polaris to replace products exactly.
We will replace products with a product of equivalent or greater value.
Please note we cannot repair any garments.